

Privacy policy

The privacy policy describes the rules for the processing of information about you, including personal data and cookies.

General information

This policy applies to the Website made available as part of the Health4Ukraine Programme run by the Administrator, operating at the Internet address: www.health4ukraine.com.

Administrator and Data Protection Officer

The Administrator of the personal data of the Programme Participants and the Website Users provided on the Website is epruf rozliczenia sp. z o.o. with its registered office in Łódź, ul. Zbąszyńska 3, 91-342 Łódź, entered into the Register of Entrepreneurs by the District Court for Łódź-Śródmieście in Łódź, XX Commercial Division of the National Court Register under the KRS (National Court Register) number 0000505637, NIP (Tax ID): 9471984029, share capital PLN 50,000.

Contact with the Administrator is possible:

- by post at the following address: epruf rozliczenia, ul. Zbąszyńska 3, 91-324 Łódź, with the annotation "Health4Ukraine Programme",
- by telephone: +48 42 612 09 96 (the cost of the call is in accordance with the operator's tariff, the hotline is open from 8:00 to -16:00)
- email: contact@health4ukraine.com.

This information is provided in connection with the Administrator's obligation contained in Article 13 of Regulation (EU) 2019/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) hereinafter "GDPR".

All terms contained in this notice and capitalized shall have the meaning given to them in the Programme Terms and Conditions.

The Administrator has appointed a Data Protection Officer who can be contacted at gdpr@health4ukraine.com for any data protection issues.

Purpose of data processing and legal basis

The personal data collected in connection with the application and participation in the Programme through the Website is processed for the purpose of:

- accepting the application for participation in the Programme and verification of the Participant, the legal basis for the processing of personal data is the necessity to process the data to pursue the legitimate interest of the Administrator (Article 6(1)(f) GDPR). The Administrator's legitimate interest is to accept the application and to organise the Programme under the terms of the Programme Terms and Conditions;
- enabling the Participant to participate in the Programme and use the Website, the legal basis for the processing of personal data is the necessity to process the data to pursue the Administrator's legitimate interests (Article 6(1)(f) GDPR). The Administrator's legitimate interest is to organise the Programme and

enable Participants to benefit from the Programme under the terms of the Programme Terms and Conditions;

- enabling the search of Pharmacies for logged-in Users using the Website based on the User's location; the legal basis for the processing of personal data is the necessity to process the data to pursue the Administrator's legitimate interests (Article 6(1)(f) of the GDPR). The Administrator's legitimate interest is to organise the Programme and enable Participants to benefit from the Website under the terms of the Programme Terms and Conditions;

- issuing the Code to the Participant and servicing Participants and Users via the Website and Helpline, the legal basis for the processing of personal data is the necessity to process the data to pursue the Administrator's legitimate interests (Article 6(1)(f) of the GDPR). The Administrator's legitimate interest is to organise the Programme and enable Participants to benefit from the Programme under the terms of the Programme Terms and Conditions;

- supervision of the use of the Financial Support by the Participants under the Programme, the legal basis for the processing of personal data is the necessity to process the data to pursue the Administrator's legitimate interests (Article 6(1)(f) of the GDPR). The Administrator's legitimate interest is to supervise the use of the Programme in order to eliminate abuse,

- handling complaints, possibly investigating and defending in the event of claims, undertaking possible activities in connection with counteracting obtaining undue Financial Support, the legal basis of personal data processing is the necessity to process the data to implement the Administrator's legitimate interest (art. 6(1)(f) of the GDPR). The legitimate interest of the Administrator is to supervise the use of the Programme in a manner compliant with the Terms and Conditions of the Programme by eligible Participants, the possibility to assert and defend against claims arising from the Programme, and the possibility to prevent obtaining undue Financial Support.

The legal basis for the processing of personal data by the Administrator is also the execution of the agreement on the provision of electronic services - enabling the use of the Website (Article 6(1)(b) of the GDPR).

The personal data of the Participants who will use the benefit in the form of cash under the Programme, in accordance with the rules described in Article 6 of the Programme Terms and Conditions, with regard to the data contained in the Participant's prescription, being special category health data, will be processed on the basis of the Participant's consent, for the purpose of providing the Financial Support. The legal basis for the processing of personal data is Article 9(2)(a) of the GDPR in the scope of special category data and the legitimate interest of the Administrator (Article 6(1)(f) of the GDPR). A legitimate interest is the provision of the Financial Support in cash.

The personal data of the Participants, who subscribe to the Newsletter, will be processed for marketing purposes, i.e. sending the Newsletter to the e-mail address provided, the legal basis for data processing is the legitimate interest of the Administrator. The legitimate interest is the marketing of own products and services (Article 6 (1) (f) of the GDPR) in connection with Art. 10 of the Act on the provision of electronic services of July 18, 2002.

The provision of personal data is voluntary but necessary to participate in the Programme. Without providing personal data, it is not possible to apply for the Programme and without providing additional data relating to the use of benefit in the form of cash, it is not possible to make a cash payment as part of the provision of the Financial Support. Providing data in order to receive the Newsletter is voluntary, but necessary to receive the Newsletter.

Data storage period

Personal data will be processed for 4 years from the date of their collection, with the reservation that documents containing personal data referred to in the Regulations in Article 4(6)(g), i.e. a scan of a document confirming

the assignment of a PESEL number, will be processed for the time necessary to verify the application for the Programme and after verification of the application will be permanently deleted:

- within 72 hours of the completion of verification in the case of applications accepted and
- within 21 days of the completion of the verification in the case of rejected applications. The extended period for storing the document up to 21 days results from a 14-day period for submitting a complaint by the User.

Data transfer

Personal data of the Participants in the scope of their first and last name, PESEL number, citizenship, information on refugee status, e-mail address and the amount of financial support granted may be made available to the Donor from whom the funds are transferred to the Participant as the Financial Support. The List of Donors constitutes Appendix no. 1 to this information. Once the message containing the Programme Participant Code is sent to the Participant to the e-mail address provided in the registration form, the Participant will be sent information to which of the Donors the Participant's personal data will be sent.

Personal data may be made available to entities and authorities authorised to process such data on the basis of legal provisions.

The recipients of the data provided in the process of registration, issuing of Codes, customer service (by telephone and e-mail) and included in the application for the use of benefit in the form of cash will be entities providing services to the Administrator:

- a) the benefit cash process,
- b) the provision and support of information systems,
- c) services related to its current activities, i.e. process of registration, issuing of Codes, customer service (by telephone and e-mail) and included in the application for the use of benefit in the form of cash,

under appropriate agreements for entrusting the processing of personal data and ensuring that adequate technical and organisational measures to ensure data protection are applied by the aforementioned entities.

Rights of the Programme Participant and the Website User

To the extent provided by the provisions of the GDPR, the Participant and the Website User shall have the following rights:

- 1) the right to withdraw consent (where the legal basis for processing is consent) at any time. However, withdrawal of consent will not affect the lawfulness of the processing carried out prior to its withdrawal;
- 2) the right to access your data and to receive a copy of it;
- 3) the right to rectification of data;
- 4) the right to data deletion or to restrict the processing thereof;
- 5) the right to object to the processing of data based on a legitimate interest of the Administrator;
- 6) the right to data portability;
- 7) the right to lodge a complaint to the supervisory authority (in Poland it is the President of the Personal Data Protection Office with its registered office at ul. Stawki 2, 00-193 Warsaw).

In case of doubts related to the processing of personal data, you can ask the Administrator for information. Notwithstanding the above, everyone has the right to lodge a complaint with the supervisory authority - the President of the Personal Data Protection Office

Personal data will be processed in Poland or in other countries forming the European Economic Area (EEA) where our partners (e.g. IT service providers) are based.

Cookie policy

Company „epruf rozliczenia” sp. z o.o. based in Łódź at ul. Zbąszyńska 3, 91-342 Łódź, registered in the Register of Entrepreneurs of the National Court Register by the District Court for Łódź-Śródmieście in Łódź, XX Commercial Division of the National Court Register under the KRS number 0000505637, NIP 9471984029, share capital: PLN 50,000, hereinafter referred to as the "Service Provider", attaches particular importance to respecting the privacy of Users visiting the website at www.health4ukraine.com, administered by the Service Provider, hereinafter referred to as the "Website".

For statistical purposes and in order to ensure the highest quality of services, the Service Provider uses information saved by the server on the User's end device, which is then read each time the Internet browser connects (so-called cookies). Cookies used by the Service Provider are safe for the User's Device. In particular, it is not possible for viruses or other unwanted software or malicious software to get into the User devices. These files allow to identify the software used by the User and customise the Website to each User individually. Cookies typically contain the name of the website from which they originate, storage time on the device and the assigned value. The User has the option to limit or disable cookies access to their device. If the User uses this option, the use of the Website will be possible excluding the functions which by their nature require cookies.

The Service Provider uses cookies for the following purposes:

- proper adaptation of the Services to the needs of Users,
- remembering preferences and individual settings,
- creating website viewing statistics.

The Service Provider informs that it is possible to configure the web browser in such a way that cookies cannot be stored on the User's end device.

The Service Provider also points out that cookies can be deleted by the User once they have been stored by the Service Provider, through appropriate browser functions, programs designed for this purpose or by using the appropriate tools available for this purpose within the operating system used by the User.

Users change the settings for cookies independently at any time, specifying the conditions of their storage and access to cookies on the User's Device. Changes of the settings referred to in the preceding sentence may be made using the web browser settings or by using the service configuration. These settings can be modified in such a way as to block the automatic handling of cookies in the web browser settings or to inform each time cookies are placed on the User's device. Detailed information about the possibilities and methods of handling cookies are available in the software (web browser) settings. Restricting the use of cookies may affect some of the functions available on the Website.

This website uses Google Analytics, a web analytics service provided by Google, hereinafter referred to as "Google".

- Google Analytics uses cookies, which are text files stored on a User's computer or other device in order to enable the Website to analyse how Users use the site. The information generated by the cookie about the User's use of the Website (including the User's IP address) will be transmitted to and stored by Google on servers outside the European Economic Area under appropriate legal safeguards, which are standard contractual clauses for the protection of personal data approved by the European Commission.

- Google will use this information for the purpose of evaluating the use of the Website by the User, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage.
- Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf.
- The user can disable Google Analytics by installing a free browser add-on to block Google Analytics, which is available at this link: <https://tools.google.com/dlpage/gaoptout?hl=pl>.

„epruf rozliczenia” sp. z o.o. with its registered office in Łódź, ul. Zbąszyńska 3, 91-342 Łódź informs that it is the Controller of personal data within the meaning of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) "GDPR". „epruf rozliczenia” sp. z o.o. in order to properly protect personal data appointed a Data Protection Officer.